

House rules

Furnishings

1. Please do not move furniture between rooms as this can cause avoidable damage and wear to furniture and walls.
2. We have provided a comfortable picknick table and other garden furniture, so kindly refrain from moving indoor furniture outdoors. The same goes for televisions and sound systems. You are of course welcome to eat outside and to use cutlery and crockery.
3. Please do not open rooms or cupboards that are locked.
4. Other than the above, you are welcome to use all the furnishings, rooms and appliances in and around the holiday home. We ask you to use appropriate care with the house and its furnishings to ensure that future guests can also enjoy their stay. Please leave items in the same rooms, cupboards, drawers, ... where you found them. You can find an inventory at the back of this folder.
5. Please only use the bed linen already supplied on the beds.
6. The owner will wash bed sheets and towels, please do not wash these yourself.
7. If you need any extra sheets or towels during your stay, please let us know and we will provide these.
8. Please leave ovens, fridge and freezer in a clean state after your stay.
9. Please make sure all your dishes are done before you leave. We also ask that you empty the dishwasher and place the clean dishes back where they belong.
10. Don't forget to dispose of or take away any foods you have brought in.
11. You can find a brief operation manual for the various appliances in the house in this folder.

Eco-consciousness

12. Since use of electricity, gas and water are included with the rent, we kindly ask guests to use these with the appropriate reserve.



13. Please remember to close windows and doors and turn off air conditioning units every time you leave the house.
14. Maison Arthur is an eco-friendly holiday home. We ask our guests to take care when separating their waste.
 - Paper, cardboard and glass go in the garden shed: paper and cardboard in the cardboard box, glass in the red plastic box.
 - PMD (plastics, metal and drink cartons) go in the blue bin in the kitchen.
 - General waste goes in the black bin in the kitchen.
 - Full bin bags (PMD or general refuse) should be tightly tied shut and placed in the garden shed. New bags can be found on the shelves in the utility room.

House rules

15. SMOKING IS NOT PERMITTED in the holiday home.
16. PETS ARE NOT ALLOWED at Maison Arthur, both inside and in the garden.
17. Please respect the garden landscaping. Do not start fires in the garden (only in the fire basket and with the firewood provided). Setting up tents or windscreens is not permitted.
18. Do not sit or walk on the flat first floor roof.
19. You are staying in the centre of the village. We kindly ask you to respect your neighbours' rest. There must be no noise between 10pm and 7.30am. Please do not use the pool between these hours.
20. Swimming pool
 - Only use the pool between 7.30am and 10pm
 - Close the swimming pool shutter after each use
 - Do not take any glasses or other fragile objects in or near the pool
 - Use of the swimming pool is always at your own risk, please never lose sight of children.
21. The two entrances (front) are guarded with cameras (one on each entrance). These cameras are only aimed at the entrances. We will of course respect your privacy.

Damage

22. Please inform us as soon as possible, and within 12 hours, if any items are missing from the inventory. Also let us know if you need any help, our phone number can be found in the



holiday home. This will allow us to solve any issues quickly. We are also available for any questions about the house or about day trips.

23. We are convinced that our guests would not wilfully damage the property, but accidents can happen. We would appreciate if you let us know of any damage when it occurs, so that we don't find out after you have left. The house will be checked for damage and missing items before new guests arrive to ensure the comfort of their stay.
24. Tenants are liable for any damage caused by them, fellow tenants or guests. Any damage will be billed.
25. The owner cannot be held responsible for
 - Accidents in or around the holiday home
 - Theft, loss or damage during or caused by your stay in the holiday home.
26. The tenant is jointly and severally liable for any loss and/or damage to the holiday home, the garden and its inside and outside furnishings if these are caused by any actions or negligence on your own part or by third parties that you have invited into the house.

Check-in

- The entrance code for the front door will be communicated at your arrival after you have paid the full rental fee and have signed in agreement with the rental conditions and the house rules.
- Login details for the wi-fi can be found in the house.
- The house is available from 5pm on the day of arrival.

Check-out

- On the day of check-out, please vacate the property by 10am.
- Please check the following points before you leave:
 - Are windows and doors properly closed?
 - You can leave sheets on the beds, towels in the bathrooms and kitchen towels in the kitchen. This makes it easier for the owner to check the inventory.
 - Are the dishes done and is the dishwasher empty?
 - Have you put everything back in the right cupboards according to the inventory?
 - Is the house reasonably clean?
 - Are fridge, freezer and ovens empty and have they been cleaned?
 - Have you emptied all the bins according to point 14, including the small bins in the bathrooms?
 - Is the garden furniture back where you found it?
 - Have you left the garden and terrace in a tidy state, without litter or cigarette butts?



- Have you remembered to take any food items and personal items with you?
- Have you declared any broken objects or damage to the owner?

Costs taken off the deposit:

- Emptying dishwasher € 10,-
- Emptying fridge € 10,-
- Emptying freezer € 10,-
- Emptying bins € 10,-
- Tidying garden and terrace € 30,-/hour
- General cleaning € 30,-/ hour
- Cleaning ovens/kitchen equipment € 30,-/ hour
- Costs due to the unnecessary activation of the fire alarm € 30,-/ hour
- Damage and missing inventory items will be billed at purchase rate.

